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USDA Service Centers...

***In Partnership with
Rural America***

USDA
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**Welcome to the U.S.
Department of Agriculture**

USDA



The U.S. Department of Agriculture (USDA) provides a number of services:

- *Commodity, credit, and risk management*
- *Rural development*
- *Natural resource conservation, in partnership with local conservation districts and State conservation agencies*
- *Linkage to State and county conservation, research, education, and extension programs*

We will provide you with quick, simple, and convenient service. If you need a service from USDA that isn't available at this location, we will make arrangements to serve your needs.

Programs We Can Assist You With:

- *Commodity, credit, and risk management*
 - Market transition program payments for wheat, corn, sorghum, barley, oats, rice and upland cotton
 - Marketing assistance loans for the above crops plus soybeans and minor oilseeds
 - Support programs for dairy, tobacco and peanuts
 - Direct and guaranteed farm ownership loans
 - Direct and guaranteed farm operating loans
 - Loans for beginning farmers
 - Disaster emergency loans
 - Risk management programs
 - Noninsured crop disaster assistance program
- *Economic and community development*
 - Home ownership loans
 - Home improvement and repair loans and grants
 - Rental assistance

What You Can Expect From Us Today

You will be treated with courtesy and respect.

You will be assisted by a polite, responsive, and knowledgeable staff. If we get things wrong, we will explain what happened and will make them right.

You will be given prompt and reliable service.

We want to respond quickly and accurately to your requests for information, loans, payments, and technical assistance. We will put you in touch with the person on our staff who can best handle your request. If we cannot handle your request quickly, we will tell you how long it will take.

You will be given information that is clear, reliable, and easy to understand.

We will explain to you how our programs work, what benefits you can receive, whether you are eligible, and how you can apply. We are committed to making sure the information we give you meets your needs. We want to work with you to continually improve the information we give you and the way you receive it.

You will be given forms that are easy to understand and complete.

Our forms are an important way of getting information from you. We want to continually improve them so that they are easy for you to fill out and provide us with the information we need to serve you. When we revise our forms or create new ones, we will consider your suggestions.

You can expect us to work with related State and local offices.

We will work closely with other Federal, State, and local government agencies to ensure that our work is mutually supportive and our policies and regulations are consistent.

- Community facilities loans and grants
- Water and wastewater disposal loans and grants
- Electric and telecommunication loans
- Distance learning and telemedicine loans and grants
- Business and industry loans
- Technical assistance and planning
- Community outreach services
- Services for farmer-owned cooperatives
- Rural economic development zero interest loans and grants
- Intermediary relending loans
- Rural business enterprise grants
- Rural cooperative development grants

■ Natural resource conservation

- Voluntary programs for soil conservation, wildlife habitat, water quality, wetlands restoration, and natural resource conservation planning, usually through local conservation districts and state conservation agencies
- Financial assistance for conservation practices
- Emergency disaster recovery
- Resource inventories
- Technical assistance

■ Research, education, and extension

- Results-oriented programs to improve economic, environmental, and social conditions
- Plant and animal production, protection, and processing
- Natural resources and environment
- Rural, economic, and social development
- Families, 4-H, and nutrition
- Science and education resources development
- Communications, technology, and distance education

Please contact these USDA and partnership agencies at your local Service Center if you need information about programs or customer service standards.

- **Cooperative State Research, Education, and Extension Service**
- **Farm Service Agency**
- **Natural Resources Conservation Service**
Local conservation districts may also be located in the service center.
- **Rural Development**

Thank you for using the USDA Service Center. We're glad you're here, and we look forward to helping you.



The United States Department of Agriculture (USDA) prohibits discrimination in its programs on the basis of race, color, national origin, sex, religion, age, disability, political beliefs, and marital or familial status. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotape, etc.) should contact the USDA Office of Communications at (202) 720-2791.

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